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| ***Direct collegial supervision, i.e. based on direct observation of teaching or student supervision*** | |
| *For a more* ***generic focus*** *for the direct supervision, follow* ***the observation templates*** *for a* ***teaching*** *session [here] or a* ***student supervision*** *meeting.* | |
| ***Or****, for a* ***specific focus*** *for the direct supervision start by* ***establishing the object of observation and supervision****. and produce your own template with the elements that need observation.*  *Be specific when taking notes of concrete observations.* | |
| Time: …  [Total time for feedback and supervision is about 45-60 mins] | Topic or issue: … |
| **Structure and planning** | |
| 1. Preparation: What is the focus area for observation and supervision: Is it a specific topic or a more generic observation? | The focus person/the assistant professor, sends a brief description to the observer/supervisor regarding the desired focus area for the observation and supervision; or perhaps a more generic observation, supported by available observation templates.  The two meet shortly (15-30 mins) before the observation to check common ground for the observation. Together, they jot down elements for observation to serve as a template during the observation (consult existing templates for inspiration). |
| 1. The observation part | The supervisor observes and takes notes according to the agreed focus, preferably so the notes can be handed over to the focus person. |
| 1. The feedback part | The two meet immediately after the observation (or soon after).  The focus person initiates the conversation by expressing his/ her experience of the observed teaching session in relation to the agreed focus.  Then, the supervisor summarizes his/ her observations according to the agreed focus; this is done in a concrete and concise manner, without interpreting or giving advice! |
| 1. The supervision part | The supervisor now expands the conversation by asking reflexive questions to deepen the developmental focus and learning potential.  This is preferably done using a questioning technique such as “The questioning circle” (see below), the bearing *principle* being to go through certain stages so that the supervisor carefully familiarizes him-/herself with the ideas, reasons and evaluations of the focus person, before attempting to contribute own views and advice. |
| 1. Concluding the session and next steps | Conclude by asking the focus person to summarize his/her experience of the collegial supervision session including learning points, reflection on the supervision sessions and focus for future development.  The supervisor shares his/her thoughts about the supervision session.  The session is concluded by specifying any further agreements or perhaps finishing closing the supervision process. |

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| **Active listening and reflexive questioning – The Questioning Circle** | |
| Carrying out a qualified dialogue requires listening and questioning skills, such as distinguishing between open and closed questions. Open questions are useful for expanding the supervisee’s own ideas and new options, also associated with *deep learning*. Closed questions expose already known answers and information, eliciting *surface learning*. It is important to consciously employ different kinds of questions, with an emphasis on open questions, which promote the developmental potential in the supervisee. We recommend the well-established conversation model for supervision, “The questioning circle”, inspired by Karl Tomm’s four question types. (Wichmann et al. 2002).  The Questioning Circle distinguishes between the two ends of the *horizontal* dimension, whether the intention is asking questions to expose and understand what the focus person understands; or asking questions to increase and thus change or transform the focus person’s current understanding.  Similarly, the two poles on the *vertical* dimension show the supervisor’s intention to ask questions to either clarify existing knowledge and circumstances for action, which make for *lower-order* learning; *or* to expand and inform the basis of action by reflexive questioning into the realms of *higher-order* learning, i.e. examining reasons and assumptions linked to the situation and exploring actionable alternatives.  The intersection of the two axes depicts four phases with corresponding four types of questions. The model is used to guide the conversation through various stages, to promote learning and competence development. It is not a fixed model but follows a certain progression through the four phases: starting with phase 1. clarifying questions; then examining questions for understanding, in phase 2.; expanding into challenging explorations in phase 3.; in phase 4., the supervisor elicits concluding insights and commitments to action. The conversation may well return to one of the previous phases, but it should not jump towards the conclusion without having passed through all stages. | |
| 1. Clarifying questions   Asks facts about knowledge: | * **What** is your understanding of the problem/situation? * **What** are you trying to achieve? * **What** is the difference between how things are now and how you would like them to be? * **How long** have you experienced this situation? * **When** did the situation (first) arise? * **Who else** is involved? |
| 1. Examining questions Ask for reasons and rationales: | * **What** is challenging for you about this issue? * **What** is important, what is urgent, what is the priority? * How do you **think** the students see the situation? * What are your **considerations** about …? * What **makes it hard for you** to …? |
| 1. Challenging questions ask for new perspectives, options and possibilities | * **What** would be the best outcome in the situation? * **What options** do you see open to you? * **What do you think** your best colleague would do? * **What suggestions** do you have for a different approach? * **What** are the effects of this on [others]? |
| 1. Evaluating questions Ask for choices, decisions, and conclusions | * Based on this conversation, **what do you conclude?** * **It sounds like** you could solve your problem by doing X. Is this correctly understood? * So how do you think this can be solved? * What are your **next steps?** |